



Depend on Our Administrative Support

The end-of-life journey is not just an emotional one. This stage brings a number of practical challenges to families and caregivers. As you navigate the many issues that require planning and decision-making on behalf of your loved one, our caring staff is here to assist and advise you. Thanks to over a decade of experience in end-of-life care, our staff's insight can make all the difference as you prepare to carry out your loved one's wishes.

- Conference with staff/ hospice nurse/physician to update care needs and status as frequently as needed
- Assist family with after death needs/plans
- Educate resident and family regarding death process
- Help family create a picture board
- After care follow-up and grief support

Nurture Your Family Connection

An essential aspect of our care for residents is facilitating connection with their families and loved ones. Not only do these special moments provide inestimable physical and mental health benefits to residents, but they also ease the progression of grief for families. As painful as loss can be, making the most of your time together offers healing and peace in the midst of letting go.

- Special photography session to commemorate your family bond
- Home-cooked meals prepared by/with family
- Family outings to theatre, restaurant, hockey games, etc.
- In-house movie/TV watching party
- Creative/entertainment activities such as storytelling, letter writing, handprints, drawing, scrapbooking, games, puzzles, etc.



Life Enrichment Program



A Home for the Spirit

We believe the best way to prepare for saying goodbye to a loved one is to focus on nourishing their spirit. This is the part of them that doesn't fade with memory, and stays with us long after they are gone. Our customized Life Enrichment Program ensures that your loved one's closing chapter is just as meaningful and rewarding as the years that came before it—both for them, and for you. From planning a daily routine that ensures their comfort and engages their interest, to creating special occasions worthy of celebration, to navigating the practical concerns involved in carrying out last wishes, our staff is committed to helping your loved one enjoy life as they've always known it—full of love, laughter, and moments to cherish.



Trust Our Personalized Care

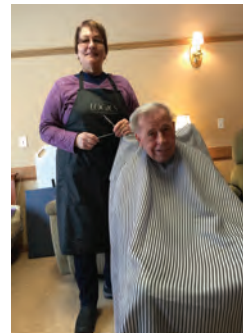
At the close of a life well lived, your loved one deserves to spend each day in all the ways that bring them joy. That's why our staff makes a point of learning much more about your loved one than just their healthcare needs. We befriend each resident on their terms, learning their likes and dislikes, their history, values, and ideas, so that we can provide them with the type of care and companionship that makes life worth living.

Making Your Loved One Feel At Home

- Learn and reinforce resident's personal preferences and interests, e.g., music, reading, poetry, & nature.
- Help resident decorate and personalize room
- Anticipate spiritual needs and offer opportunities for spiritual observance, guidance, & fellowship
- Celebrate special occasions
- Interview family regarding any last wishes or special gestures that would boost resident's spirit

Social Enrichment

- Looking through photo albums or personal memorabilia
- Facetime or Skype with remote Family members
- Local volunteer visits
- Pet therapy
- Assistance with contact and support from veterans service organizations



Entertainment

- In-room music and information on demand
- iPad/laptop
- Live music practice and performances
- Books on tape
- Order takeout from a favorite local restaurant

Personal Care

- Haircuts and hair styling
- Manicure/pedicure
- Massage therapy
- Essentials oils/aromatherapy

Nature

- Outdoor leisure time on patio
- Walk/wheelchair escort through grounds and immediate area
- Birdfeeders hung in view of room window